

ABIFormazione was founded in 1999, as a division of ABIServizi SpA (a private stock company, owned by the Italian Banking Association). The mission is: a) to be the leading company in the field of training and professional services dedicated to the Italian financial services industry; b) to excel in offering innovative and effective training services to the banking sector.

The ABIFormazione's specialised staff works with a wide network of financial professionals, advisors and professors. Our trainers have a remarkable experience in designing and managing credit and financial training initiatives. We provide special value by: focusing on the strategic issues impacting on the financial system as a whole; having exclusive institutional relations; offering certificated levels of quality and service; optimising the quality/price ratio.

We are committed to: monitoring the most widely used training practices in the Italian banking industry; offering counselling services and experimenting new methodologies; carrying out European projects on innovation in the fields of both training and certification; developing sound relationships with leading international institutions such as EBTN - European Banking & Financial Services Training Association Aisbl.

## TOPICS

ABIFormazione provides training and knowledge management services covering all the most important topics for the Italian banking and financial industry such as:

| • | legislation and regulations;<br>credit;               | <ul> <li>internationalization;</li> <li>internal audit;</li> </ul>                                  |
|---|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| • | finance and savings;<br>taxation and balance sheet;   | <ul> <li>human resources management and safe management;</li> </ul>                                 |
| • | insurance and bancassurance;                          | planning and control;                                                                               |
| • | risk management;<br>payment instruments and services; | <ul> <li>ICT, organization and processes;</li> <li>marketing and commercial development;</li> </ul> |
| • | compliance;                                           | managerial and personal development.                                                                |

## FORMATS

ABIFormazione provides all the training formats:

- - classroom training
- - e-learning
- blended training;
- web based training;
- - webinars.

ABIFormazione is always ready to study and propose new formats based on innovation. Our knowledge management services are technology based and rely on the highest level of customisation.

## **INTERNATIONAL NETWORKS**

ABIFormazione takes part in some of the most important associations collecting financial and credit training institutes at a european and international level.

A special mention is dedicated to **EBTN Aisb** – European Banking and Financial Services Training Association, whereby ABIFormazione co-operates in a constant, common committment towards the innovation in training and certification for the banking and financial industry.